



Specialty Operations: Alternative Dispute Resolution

An alternative resolution approach to reduce litigation and deliver better claims outcomes

Our Alternative Dispute Resolution (ADR) program is designed especially for employers who have collective bargaining agreements with participating construction trade unions.

Benefits for Employers

- Cut legal expenses
- Reduce the red tape in claims resolutions
- Promote a speedier return to work after injuries

Benefits for Employees

- Professional guidance for injured employees
- Access to high quality medical care and workers' comp expertise

Our specialized ADR team includes:

ADR Underwriters

Dedicated underwriting specialists who can perform an upfront review to help provide fairly priced coverage.

Dedicated Claims Team

Senior claims experts who work closely with union trusted ombudsperson to ensure claims are on track.

Contact us to learn how to use ADR to your advantage.

Let us put our expertise to work for you

Together, we'll keep California working.