# State Compensation Insurance Fund 

Total Remuneration Review - Exempt Leadership Positions

August 2020

STATE COMPMNBATION
IN IUAANC FUND

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Background and Executive Summary

## Background

- The California State Compensation Insurance Fund ("State Fund") engaged Korn Ferry ("KF") to conduct a comprehensive review of total remuneration for 16 exempt leadership positions:

President \& CEO<br>Chief Actuary<br>Chief Claims Operations Officer<br>Chief Financial Officer<br>Chief Information Officer<br>Chief Investment Officer<br>Chief Medical Officer<br>Chief of Internal Affairs

- This process included:
- Validate and/or assess current job size (evaluation points) for existing and new positions
- Assess State Fund's total remuneration competitiveness (base salary plus incentives plus value of benefits) against General Market and Insurance / Financial Services organizations to ensure alignment relative to the reward philosophy
- Present our observations and recommendations


## Executive Summary

- Aggregate findings are shown in the table below:

| Market |  | State Fund vs. Market - Overall |  |  |
| :--- | :--- | :---: | :---: | :---: |
|  | Pay Component | P25 | P50 | P75 |
|  | Base Salary | $-3 \%$ | $-12 \%$ | $-20 \%$ |
|  | Target Total Cash | $-12 \%$ | $-24 \%$ | $-34 \%$ |
|  | Target Total Direct Compensation | $-18 \%$ | $-34 \%$ | $-50 \%$ |
|  | Target Total R | $-11 \%$ | $-28 \%$ | $-46 \%$ |
| Insurance and <br> Financial Services | Base Salary | Target Total Cash | $-3 \%$ | $-10 \%$ |
|  | Target Total Direct Compensation | $-5 \%$ | $-13 \%$ | $-25 \%$ |
|  | Target Total R | $\mathbf{- 5 \%}$ | $-23 \%$ | $-37 \%$ |

- Base Salary - State Fund tracks at the $25^{\text {th }}$ percentile for both markets
- Target Total Cash Compensation - Against General Market, State Fund is below P25; State Fund is at P25 against Insurance/Financial Services organizations
- Target Total Direct Compensation - State Fund is well below the General Market P25 and slightly below the Insurance/Financial Services P25
- Total Remuneration - State Fund is below General Market P25 and at P25 of Insurance/Financial Services organizations market


## Executive Summary

- The distribution of executives by market positioning is shown in the chart below

|  |  | Competitive Market Positioning (percent of executives) |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Market | Compensation Element | <P25 | $\begin{aligned} & \text { P25 to } \\ & \text { <=P50 } \end{aligned}$ | $\begin{aligned} & \text { P50 to } \\ & \text { <=P75 } \end{aligned}$ | >P75 |
| General Market | Base Salary | 60\% | 13\% | 13\% | 13\% |
|  | Target Total Cash Compensation | 60\% | 20\% | 20\% | 0\% |
|  | Target Total Direct Compensation | 73\% | 13\% | 13\% | 0\% |
|  | Target Total Remuneration | 67\% | 20\% | 13\% | 0\% |
| Insurance and Financial Services | Base Salary | 53\% | 13\% | 13\% | 20\% |
|  | Target Total Cash Compensation | 40\% | 33\% | 13\% | 13\% |
|  | Target Total Direct Compensation | 60\% | 13\% | 20\% | 7\% |
|  | Target Total Remuneration | 40\% | 33\% | 20\% | 7\% |

## Methodology - Job Evaluation

- Job evaluation is the process used to measure a job's requirements or content. This process measures each job using the same three factors:
- Know-How: The sum total of every kind of skill - however acquired - needed for acceptable job performance
- Problem Solving: The original "self-starting" thinking required by the job for analyzing, evaluating, creating, reasoning, arriving at, and making conclusions
- Accountability: The measured effect of the job on expected end results as a function of the freedom the job has to take action to achieve those results, the magnitude of the expected results, and the degree of impact (direct vs. indirect)
- The value assigned to each of the three factors is summed to yield the total points for each position
- Evaluated positions are often grouped into common classifications to facilitate salary administration as well as communications to management and staff. Jobs of comparable complexity and responsibility are clustered together into the same salary grade. Each grade has a range of job evaluation points associated with it. The salary grades correspond to standard KF reference levels (RL)
- See Appendix A for a detailed description of the job evaluation factors and the job matrix reflecting our assessment of State Fund's hierarchy


## Methodology: State Fund Compensation Elements Roster

- The chart below presents the compensation elements and values used in the analysis

|  |  | State Fund - Target Compensation (\$000) |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Title | $\begin{aligned} & \text { KF } \\ & \text { RL } \end{aligned}$ | Current Base | At-Risk <br> \% | $\begin{gathered} \text { At-Risk } \\ \$ \end{gathered}$ | TCC | $\begin{aligned} & \text { LTI } \\ & \% \end{aligned}$ | $\begin{gathered} \text { LTI } \\ \$ \end{gathered}$ | TDC | Benefits | Total R |
| President \& CEO | 28 | \$544.5 | 30\% | \$163.3 | \$707.8 | 10\% | \$17.9 | \$725.7 | \$170.8 | \$896.5 |
| Chief Operating Officer | 26 | \$455.5 | 30\% | \$136.7 | \$592.2 | 10\% | \$13.9 | \$606.0 | \$88.8 | \$694.8 |
| Chief Financial Officer | 25 | \$338.8 | 30\% | \$101.6 | \$440.4 | 10\% | \$39.4 | \$479.8 | \$86.1 | \$565.9 |
| Chief Claims Ops Officer | 25 | \$421.3 | 30\% | \$126.4 | \$547.7 | 10\% | \$13.1 | \$560.8 | \$88.0 | \$648.8 |
| General Counsel | 25 | \$421.3 | 30\% | \$126.4 | \$547.7 | 10\% | \$13.1 | \$560.8 | \$88.0 | \$648.8 |
| Chief Information Officer | 25 | \$375.6 | 30\% | \$112.7 | \$488.3 | 10\% | \$14.6 | \$502.9 | \$87.0 | \$589.9 |
| Chief Risk Officer | 25 | \$328.6 | 30\% | \$98.6 | \$427.2 | 10\% | \$12.4 | \$439.6 | \$85.9 | \$525.5 |
| Chief Investment Officer | 25 | \$250.0 | 20\% | \$50.0 | \$300.0 | 10\% | \$6.4 | \$306.4 | \$77.9 | \$384.2 |
| EVP of Strategic Planning | 25 | \$300.0 | 30\% | \$90.0 | \$390.0 | 10\% | \$9.5 | \$399.5 | \$85.3 | \$484.7 |
| SVP of Insurance Services | 24 | \$350.0 | 30\% | \$105.0 | \$455.0 | 10\% | \$11.3 | \$466.3 | \$86.4 | \$552.7 |
| Chief of Internal Affairs | 24 | - | 30\% | - | - | 10\% | - | - | - | - |
| Chief Medical Officer | 23 | \$409.0 | 20\% | \$81.8 | \$490.8 | 10\% | \$12.9 | \$503.7 | \$87.7 | \$591.4 |
| EVP of Corporate Claims | 23 | \$318.0 | 20\% | \$63.6 | \$381.6 | 10\% | \$30.0 | \$411.6 | \$85.7 | \$497.3 |
| Chief Actuary | 22 | \$314.6 | 20\% | \$62.9 | \$377.5 | 10\% | \$9.8 | \$387.3 | \$85.6 | \$472.9 |
| Chief Underwriting Officer | 22 | \$235.1 | 20\% | \$47.0 | \$282.1 | 10\% | \$7.6 | \$289.7 | \$74.8 | \$364.6 |
| Pricing Actuary | 20 | \$207.4 | 20\% | \$41.5 | \$248.9 | 10\% | \$6.7 | \$255.6 | \$69.2 | \$324.8 |

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## Methodology: State Fund Compensation Elements <br> Notes

- Several executives have recruitment and/or retention awards, shown below; however, this analysis and report are based on at-risk targets only, as special one-off arrangements are not typically included in a study of market competitiveness
- President \& CEO: \$45,000
- Chief Financial Officer: \$82,563
- Chief Information Officer: \$70,391
- Chief Risk Officer: \$66,000
- The stated LTIP targets are 10\% of 2019 base salary, to be paid in equal increments over 3 years. In effect, the targets used in the analysis reflect approximately 3.3\% of 2019 base salary. Note that:
- State Fund has included 2019 retention and recruitment arrangements in the calculation of the targeted amounts
- State Fund has indicated that the arrangements for two executives - Chief Financial Officer and EVP of Corporate Claims - reflect payment in full for the first year of the LTIP cycle


## Methodology - External Market Competitiveness

- KF looked at the following components of reward for this study:
- Base Salary
- Target Total Cash Compensation (base salary plus target incentives)
- Target Total Direct Compensation (target TCC plus long-term incentives)
- Target Total Remuneration (target TDC plus value of benefits)
- Appendix E provides additional information on KF's Benefits Valuation Methodology
- We compared State Fund to the following markets:
- 2019 KF General Market Database
- This represents a broad array of industries; comparison was made to all positions of similar size and scope, based on KF reference level (RL)
- 2019 KF Insurance and Financial Services Database
- This represents a subset of our broad database, comprised of 104 insurance and financial services organizations. Comparison was made to all positions of similar size and scope, based on KF reference level (RL)
- List of participating organizations is in Appendix F


## Methodology - External Market Competitiveness

- Korn Ferry market data are projected to January 1, 2020 at a rate of $3 \%$ per annum and have been adjusted $+15 \%$ to reflect pay premiums in Alameda County, based on information from the Economic Research Institute (ERI).
- Projecting the data only to January 1, 2020 reflects the impact of Covid-19 on market movement
- The following job-specific adjustments have been made to the data, reflective of functional premiums in the market:
- General Counsel: +10\%
- Chief Medical Officer: +15\%
- Market data are presented as follows:
- P25 (25 ${ }^{\text {th }}$ Percentile): This is the position where three quarters of the data points are above that value and one quarter of the data points are below that value
- Median (50 ${ }^{\text {th }}$ Percentile): This is the position where half of the data points are above that value and half are below that value
- P75 (75 ${ }^{\text {th }}$ Percentile): This is the position where one quarter of the data points are above that value and three quarters of the data points are below that value

Findings:
External Market
Competitiveness General Market

## Findings: External Market Competitiveness

General Market

- The charts on the following pages present the findings of competitiveness against General Market organizations
- Charts for each individual executive are presented in Appendix B


## Findings: External Market Competitiveness

General Market - Base Salary

- In aggregate, State Fund tracks at P25

|  | KF | State Fund (\$000) |  | Market ase Salar |  |  | und vs. |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Title | RL | Base Salary | P25 | P50 | P75 | P25 | P50 | P75 |
| President \& CEO | 28 | \$544 | \$602 | \$686 | \$729 | -10\% | -21\% | -25\% |
| Chief Operating Officer | 26 | \$456 | \$467 | \$524 | \$587 | -2\% | -13\% | -22\% |
| Chief Financial Officer | 25 | \$339 | \$390 | \$429 | \$469 | -13\% | -21\% | -28\% |
| Chief Claims Ops Officer | 25 | \$421 | \$390 | \$429 | \$469 | 8\% | -2\% | -10\% |
| General Counsel | 25 | \$421 | \$429 | \$472 | \$516 | -2\% | -11\% | -18\% |
| Chief Information Officer | 25 | \$376 | \$390 | \$429 | \$469 | -4\% | -12\% | -20\% |
| Chief Risk Officer | 25 | \$329 | \$390 | \$429 | \$469 | -16\% | -23\% | -30\% |
| Chief Investment Officer | 25 | \$250 | \$390 | \$429 | \$469 | -36\% | -42\% | -47\% |
| EVP of Strategic Planning | 25 | \$300 | \$390 | \$429 | \$469 | -23\% | -30\% | -36\% |
| SVP of Insurance Services | 24 | \$350 | \$327 | \$364 | \$398 | 7\% | -4\% | -12\% |
| Chief of Internal Affairs | 24 | - | \$327 | \$364 | \$398 | - | - | - |
| Chief Medical Officer | 23 | \$409 | \$324 | \$358 | \$393 | 26\% | 14\% | 4\% |
| EVP of Corporate Claims | 23 | \$318 | \$282 | \$312 | \$342 | 13\% | 2\% | -7\% |
| Chief Actuary | 22 | \$315 | \$243 | \$267 | \$294 | 29\% | 18\% | 7\% |
| Chief Underwriting Officer | 22 | \$235 | \$243 | \$267 | \$294 | -3\% | -12\% | -20\% |
| Pricing Actuary | 20 | \$207 | \$161 | \$191 | \$216 | 28\% | 9\% | -4\% |
| AGGREGATE / VARIANCE TO MARKET* |  | \$5,270 | \$5,419 | \$6,016 | \$6,584 | -3\% | -12\% | -20\% |

* All aggregate / variance statistics exclude Vacant position

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## Findings: External Market Competitiveness

General Market - Target Total Cash Compensation

- State Fund is below P25, overall

|  |  |  | Fund (\$ |  |  | I Marke | 000) |  | und vs. |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | KF | Base | Tgt | Tgt |  | rget T |  |  |  |  |
| Title | RL | Salary | STI | TCC | P25 | P50 | P75 | P25 | P50 | P75 |
| President \& CEO | 28 | \$544 | \$163 | \$708 | \$963 | \$1,158 | \$1,334 | -27\% | -39\% | -47\% |
| Chief Operating Officer | 26 | \$456 | \$137 | \$592 | \$711 | \$829 | \$949 | -17\% | -29\% | -38\% |
| Chief Financial Officer | 25 | \$339 | \$102 | \$440 | \$542 | \$628 | \$718 | -19\% | -30\% | -39\% |
| Chief Claims Ops Officer | 25 | \$421 | \$126 | \$548 | \$542 | \$628 | \$718 | 1\% | -13\% | -24\% |
| General Counsel | 25 | \$421 | \$126 | \$548 | \$596 | \$691 | \$790 | -8\% | -21\% | -31\% |
| Chief Information Officer | 25 | \$376 | \$113 | \$488 | \$542 | \$628 | \$718 | -10\% | -22\% | -32\% |
| Chief Risk Officer | 25 | \$329 | \$99 | \$427 | \$542 | \$628 | \$718 | -21\% | -32\% | -41\% |
| Chief Investment Officer | 25 | \$250 | \$50 | \$300 | \$542 | \$628 | \$718 | -45\% | -52\% | -58\% |
| EVP of Strategic Planning | 25 | \$300 | \$90 | \$390 | \$542 | \$628 | \$718 | -28\% | -38\% | -46\% |
| SVP of Insurance Services | 24 | \$350 | \$105 | \$455 | \$449 | \$511 | \$576 | 1\% | -11\% | -21\% |
| Chief of Internal Affairs | 24 | - | - | - | \$449 | \$511 | \$576 | - | - | - |
| Chief Medical Officer | 23 | \$409 | \$82 | \$491 | \$430 | \$483 | \$544 | 14\% | 2\% | -10\% |
| EVP of Corporate Claims | 23 | \$318 | \$64 | \$382 | \$374 | \$420 | \$473 | 2\% | -9\% | -19\% |
| Chief Actuary | 22 | \$315 | \$63 | \$377 | \$311 | \$351 | \$400 | 21\% | 7\% | -6\% |
| Chief Underwriting Officer | 22 | \$235 | \$47 | \$282 | \$311 | \$351 | \$400 | -9\% | -20\% | -29\% |
| Pricing Actuary | 20 | \$207 | \$41 | \$249 | \$202 | \$234 | \$269 | 23\% | 6\% | -7\% |
| AGGREGATE / VARIANCE TO MARKET* |  | \$5,270 | \$1,407 | \$6,677 | \$7,600 | \$8,798 | \$10,043 | -12\% | -24\% | -34\% |

* All aggregate / variance statistics exclude Vacant position

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## Findings: External Market Competitiveness

## General Market - Target Total Direct Compensation

- State Fund is well below P25, overall

| Title | $\begin{aligned} & \text { KF } \\ & \text { RL } \end{aligned}$ | State Fund (\$000) |  |  | General Market (\$000) Target TDC |  |  | State Fund vs. Marke |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Tgt | Tgt | Tgt |  |  |  |  |  |  |
|  |  | TCC | LTI | TDC | P25 | P50 | P75 | P25 | P50 | P75 |
| President \& CEO | 28 | \$708 | \$18 | \$726 | \$1,136 | \$1,459 | \$2,148 | -36\% | -50\% | -66\% |
| Chief Operating Officer | 26 | \$592 | \$14 | \$606 | \$804 | \$1,056 | \$1,524 | -25\% | -43\% | -60\% |
| Chief Financial Officer | 25 | \$440 | \$39 | \$480 | \$599 | \$737 | \$968 | -20\% | -35\% | -50\% |
| Chief Claims Ops Officer | 25 | \$548 | \$13 | \$561 | \$599 | \$737 | \$968 | -6\% | -24\% | -42\% |
| General Counsel | 25 | \$548 | \$13 | \$561 | \$659 | \$810 | \$1,064 | -15\% | -31\% | -47\% |
| Chief Information Officer | 25 | \$488 | \$15 | \$503 | \$599 | \$737 | \$968 | -16\% | -32\% | -48\% |
| Chief Risk Officer | 25 | \$427 | \$12 | \$440 | \$599 | \$737 | \$968 | -27\% | -40\% | -55\% |
| Chief Investment Officer | 25 | \$300 | \$6 | \$306 | \$599 | \$737 | \$968 | -49\% | -58\% | -68\% |
| EVP of Strategic Planning | 25 | \$390 | \$9 | \$399 | \$599 | \$737 | \$968 | -33\% | -46\% | -59\% |
| SVP of Insurance Services | 24 | \$455 | \$11 | \$466 | \$501 | \$602 | \$756 | -7\% | -23\% | -38\% |
| Chief of Internal Affairs | 24 | - | - | - | \$501 | \$602 | \$756 | - | - | - |
| Chief Medical Officer | 23 | \$491 | \$13 | \$504 | \$458 | \$546 | \$667 | 10\% | -8\% | -24\% |
| EVP of Corporate Claims | 23 | \$382 | \$30 | \$412 | \$398 | \$475 | \$580 | 3\% | -13\% | -29\% |
| Chief Actuary | 22 | \$377 | \$10 | \$387 | \$329 | \$382 | \$462 | 18\% | 1\% | -16\% |
| Chief Underwriting Officer | 22 | \$282 | \$8 | \$290 | \$329 | \$382 | \$462 | -12\% | -24\% | -37\% |
| Pricing Actuary | 20 | \$249 | \$7 | \$256 | \$207 | \$244 | \$290 | 24\% | 5\% | -12\% |
| AGGREGATE / VARIANCE TO MARKET* |  | \$6,677 | \$218 | \$6,896 | \$8,414 | \$10,376 | \$13,759 | -18\% | -34\% | -50\% |

* All aggregate / variance statistics exclude Vacant position
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## Findings: External Market Competitiveness

General Market - Target Total Remuneration

- In aggregate, State Fund is below P25

|  |  |  | Fund (\$0 |  |  | al Market | 000) |  | und vs. |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | KF | Tgt |  | Tgt |  | get Tot |  |  |  |  |
| Title | RL | TDC | Benefits | Total R | P25 | P50 | P75 | P25 | P50 | P75 |
| President \& CEO | 28 | \$726 | \$171 | \$897 | \$1,220 | \$1,576 | \$2,323 | -27\% | -43\% | -61\% |
| Chief Operating Officer | 26 | \$606 | \$89 | \$695 | \$874 | \$1,145 | \$1,659 | -20\% | -39\% | -58\% |
| Chief Financial Officer | 25 | \$480 | \$86 | \$566 | \$657 | \$810 | \$1,071 | -14\% | -30\% | -47\% |
| Chief Claims Ops Officer | 25 | \$561 | \$88 | \$649 | \$657 | \$810 | \$1,071 | -1\% | -20\% | -39\% |
| General Counsel | 25 | \$561 | \$88 | \$649 | \$723 | \$890 | \$1,178 | -10\% | -27\% | -45\% |
| Chief Information Officer | 25 | \$503 | \$87 | \$590 | \$657 | \$810 | \$1,071 | -10\% | -27\% | -45\% |
| Chief Risk Officer | 25 | \$440 | \$86 | \$525 | \$657 | \$810 | \$1,071 | -20\% | -35\% | -51\% |
| Chief Investment Officer | 25 | \$306 | \$78 | \$384 | \$657 | \$810 | \$1,071 | -42\% | -53\% | -64\% |
| EVP of Strategic Planning | 25 | \$399 | \$85 | \$485 | \$657 | \$810 | \$1,071 | -26\% | -40\% | -55\% |
| SVP of Insurance Services | 24 | \$466 | \$86 | \$553 | \$550 | \$657 | \$847 | 0\% | -16\% | -35\% |
| Chief of Internal Affairs | 24 | - | - | - | \$550 | \$657 | \$847 | - | - | - |
| Chief Medical Officer | 23 | \$504 | \$88 | \$591 | \$506 | \$600 | \$761 | 17\% | -1\% | -22\% |
| EVP of Corporate Claims | 23 | \$412 | \$86 | \$497 | \$440 | \$522 | \$662 | 13\% | -5\% | -25\% |
| Chief Actuary | 22 | \$387 | \$86 | \$473 | \$368 | \$430 | \$530 | 28\% | 10\% | -11\% |
| Chief Underwriting Officer | 22 | \$290 | \$75 | \$365 | \$368 | \$430 | \$530 | -1\% | -15\% | -31\% |
| Pricing Actuary | 20 | \$256 | \$69 | \$325 | \$236 | \$282 | \$344 | 38\% | 15\% | -6\% |
| AGGREGATE / VARIANCE TO MARKET* |  | \$6,896 | \$1,347 | \$8,243 | \$9,230 | \$11,389 | \$15,259 | -11\% | -28\% | -46\% |

* All aggregate / variance statistics exclude Vacant position

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## Findings: External Market Competitiveness

General Market - Target Pay Mix

- Base pay is a larger part of pay mix than noted at General Market P50
- Target incentives (both short-term and long-term) make up a smaller part of pay mix than the market
- Note, however, that State Fund's LTIP targets used in the analysis reflect the $1 / 3$ payout schedule of the stated $10 \%$ LTIP target
- Benefits are a larger part of pay mix than the market


Findings:
External Market Competitiveness Insurance and Financial Services

## Findings: External Market Competitiveness

Insurance and Financial Services

- The charts on the following pages present the findings of competitiveness against Insurance and Financial Services organizations
- Charts for each individual executive are presented in Appendix C


## Findings: External Market Competitiveness <br> Insurance and Financial Services - Base Salary

- State Fund tracks at P25, overall

|  |  | $\begin{aligned} & \text { State Fund } \\ & (\$ 000) \end{aligned}$ | Insur | financial Base Sala | (\$000) |  | und vs. |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Title | RL | Base Salary | P25 | P50 | P75 | P25 | P50 | P75 |
| President \& CEO | 28 | \$544 | \$698 | \$704 | \$722 | -22\% | -23\% | -25\% |
| Chief Operating Officer | 26 | \$456 | \$457 | \$481 | \$537 | 0\% | -5\% | -15\% |
| Chief Financial Officer | 25 | \$339 | \$380 | \$413 | \$456 | -11\% | -18\% | -26\% |
| Chief Claims Ops Officer | 25 | \$421 | \$380 | \$413 | \$456 | 11\% | 2\% | -8\% |
| General Counsel | 25 | \$421 | \$419 | \$454 | \$502 | 1\% | -7\% | -16\% |
| Chief Information Officer | 25 | \$376 | \$380 | \$413 | \$456 | -1\% | -9\% | -18\% |
| Chief Risk Officer | 25 | \$329 | \$380 | \$413 | \$456 | -14\% | -20\% | -28\% |
| Chief Investment Officer | 25 | \$250 | \$380 | \$413 | \$456 | -34\% | -39\% | -45\% |
| EVP of Strategic Planning | 25 | \$300 | \$380 | \$413 | \$456 | -21\% | -27\% | -34\% |
| SVP of Insurance Services | 24 | \$350 | \$317 | \$352 | \$385 | 10\% | -1\% | -9\% |
| Chief of Internal Affairs | 24 | - | \$317 | \$352 | \$385 | - | - | - |
| Chief Medical Officer | 23 | \$409 | \$322 | \$349 | \$388 | 27\% | 17\% | 5\% |
| EVP of Corporate Claims | 23 | \$318 | \$280 | \$303 | \$337 | 13\% | 5\% | -6\% |
| Chief Actuary | 22 | \$315 | \$243 | \$262 | \$300 | 30\% | 20\% | 5\% |
| Chief Underwriting Officer | 22 | \$235 | \$243 | \$262 | \$300 | -3\% | -10\% | -22\% |
| Pricing Actuary | 20 | \$207 | \$157 | \$180 | \$207 | 32\% | 15\% | 0\% |
| AGGREGATE / VARIANCE TO MARKET* |  | \$5,270 | \$5,419 | \$5,823 | \$6,414 | -3\% | -10\% | -18\% |

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## Findings: External Market Competitiveness

Insurance and Financial Services - Target Total Cash Compensation

- State Fund is at P25, overall

| Title | $\begin{aligned} & \text { KF } \\ & \text { RL } \end{aligned}$ | State Fund (\$000) |  |  | Insurance/Financial Svces (\$000) Target TCC |  |  | State Fund vs. Market |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Base | Tgt | Tgt |  |  |  |  |  |  |
|  |  | Salary | STI | TCC | P25 | P50 | P75 | P25 | P50 | P75 |
| President \& CEO | 28 | \$544 | \$163 | \$708 | \$772 | \$913 | \$1,156 | -8\% | -22\% | -39\% |
| Chief Operating Officer | 26 | \$456 | \$137 | \$592 | \$567 | \$669 | \$809 | 4\% | -12\% | -27\% |
| Chief Financial Officer | 25 | \$339 | \$102 | \$440 | \$475 | \$558 | \$631 | -7\% | -21\% | -30\% |
| Chief Claims Ops Officer | 25 | \$421 | \$126 | \$548 | \$475 | \$558 | \$631 | 15\% | -2\% | -13\% |
| General Counsel | 25 | \$421 | \$126 | \$548 | \$523 | \$614 | \$694 | 5\% | -11\% | -21\% |
| Chief Information Officer | 25 | \$376 | \$113 | \$488 | \$475 | \$558 | \$631 | 3\% | -13\% | -23\% |
| Chief Risk Officer | 25 | \$329 | \$99 | \$427 | \$475 | \$558 | \$631 | -10\% | -24\% | -32\% |
| Chief Investment Officer | 25 | \$250 | \$50 | \$300 | \$475 | \$558 | \$631 | -37\% | -46\% | -52\% |
| EVP of Strategic Planning | 25 | \$300 | \$90 | \$390 | \$475 | \$558 | \$631 | -18\% | -30\% | -38\% |
| SVP of Insurance Services | 24 | \$350 | \$105 | \$455 | \$404 | \$449 | \$501 | 13\% | 1\% | -9\% |
| Chief of Internal Affairs | 24 | - | - | - | \$404 | \$449 | \$501 | - | - | - |
| Chief Medical Officer | 23 | \$409 | \$82 | \$491 | \$405 | \$444 | \$495 | 21\% | 10\% | -1\% |
| EVP of Corporate Claims | 23 | \$318 | \$64 | \$382 | \$352 | \$386 | \$430 | 8\% | -1\% | -11\% |
| Chief Actuary | 22 | \$315 | \$63 | \$377 | \$295 | \$326 | \$367 | 28\% | 16\% | 3\% |
| Chief Underwriting Officer | 22 | \$235 | \$47 | \$282 | \$295 | \$326 | \$367 | -4\% | -13\% | -23\% |
| Pricing Actuary | 20 | \$207 | \$41 | \$249 | \$177 | \$213 | \$244 | 41\% | 17\% | 2\% |
| AGGREGATE / VARIANCE TO MARKET* |  | \$5,270 | \$1,407 | \$6,677 | \$6,640 | \$7,691 | \$8,848 | 1\% | -13\% | -25\% |

* All aggregate / variance statistics exclude Vacant position
(
F


## Findings: External Market Competitiveness

Insurance and Financial Services - Target Total Direct Compensation

- In aggregate, State Fund is slightly below P25

|  | KF | State Fund (\$000) |  |  | Insurance/Financial Svces (\$000) Target TDC |  |  | State Fund vs. Market |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Title | RL | TCC | LTI | TDC | P25 | P50 | P75 | P25 | P50 | P75 |
| President \& CEO | 28 | \$708 | \$18 | \$726 | \$963 | \$1,185 | \$1,453 | -25\% | -39\% | -50\% |
| Chief Operating Officer | 26 | \$592 | \$14 | \$606 | \$656 | \$820 | \$1,012 | -8\% | -26\% | -40\% |
| Chief Financial Officer | 25 | \$440 | \$39 | \$480 | \$511 | \$652 | \$813 | -6\% | -26\% | -41\% |
| Chief Claims Ops Officer | 25 | \$548 | \$13 | \$561 | \$511 | \$652 | \$813 | 10\% | -14\% | -31\% |
| General Counsel | 25 | \$548 | \$13 | \$561 | \$562 | \$718 | \$894 | 0\% | -22\% | -37\% |
| Chief Information Officer | 25 | \$488 | \$15 | \$503 | \$511 | \$652 | \$813 | -2\% | -23\% | -38\% |
| Chief Risk Officer | 25 | \$427 | \$12 | \$440 | \$511 | \$652 | \$813 | -14\% | -33\% | -46\% |
| Chief Investment Officer | 25 | \$300 | \$6 | \$306 | \$511 | \$652 | \$813 | -40\% | -53\% | -62\% |
| EVP of Strategic Planning | 25 | \$390 | \$9 | \$399 | \$511 | \$652 | \$813 | -22\% | -39\% | -51\% |
| SVP of Insurance Services | 24 | \$455 | \$11 | \$466 | \$452 | \$500 | \$604 | 3\% | -7\% | -23\% |
| Chief of Internal Affairs | 24 | - | - | - | \$452 | \$500 | \$604 | - | - | - |
| Chief Medical Officer | 23 | \$491 | \$13 | \$504 | \$427 | \$470 | \$554 | 18\% | 7\% | -9\% |
| EVP of Corporate Claims | 23 | \$382 | \$30 | \$412 | \$372 | \$409 | \$482 | 11\% | 1\% | -15\% |
| Chief Actuary | 22 | \$377 | \$10 | \$387 | \$306 | \$338 | \$413 | 27\% | 14\% | -6\% |
| Chief Underwriting Officer | 22 | \$282 | \$8 | \$290 | \$306 | \$338 | \$413 | -5\% | -14\% | -30\% |
| Pricing Actuary | 20 | \$249 | \$7 | \$256 | \$177 | \$213 | \$244 | 45\% | 20\% | 5\% |
| AGGREGATE / VARIANCE TO MARKET* |  | \$6,677 | \$218 | \$6,896 | \$7,283 | \$8,907 | \$10,943 | -5\% | -23\% | -37\% |

[^7]1

## Findings: External Market Competitiveness

Insurance and Financial Services - Target Total Remuneration

- In aggregate, State Fund is at P25

|  |  |  | Fund |  | Insuran | inancial | ces (\$000) |  | und vs. |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | KF | Tgt |  | Tgt |  | et To |  |  |  |  |
| Title | RL | TDC | Benefits | Total R | P25 | P50 | P75 | P25 | P50 | P75 |
| President \& CEO | 28 | \$726 | \$171 | \$897 | \$1,061 | \$1,305 | \$1,626 | -15\% | -31\% | -45\% |
| Chief Operating Officer | 26 | \$606 | \$89 | \$695 | \$725 | \$902 | \$1,135 | -4\% | -23\% | -39\% |
| Chief Financial Officer | 25 | \$480 | \$86 | \$566 | \$568 | \$723 | \$913 | 0\% | -22\% | -38\% |
| Chief Claims Ops Officer | 25 | \$561 | \$88 | \$649 | \$568 | \$723 | \$913 | 14\% | -10\% | -29\% |
| General Counsel | 25 | \$561 | \$88 | \$649 | \$625 | \$795 | \$1,004 | 4\% | -18\% | -35\% |
| Chief Information Officer | 25 | \$503 | \$87 | \$590 | \$568 | \$723 | \$913 | 4\% | -18\% | -35\% |
| Chief Risk Officer | 25 | \$440 | \$86 | \$525 | \$568 | \$723 | \$913 | -7\% | -27\% | -42\% |
| Chief Investment Officer | 25 | \$306 | \$78 | \$384 | \$568 | \$723 | \$913 | -32\% | -47\% | -58\% |
| EVP of Strategic Planning | 25 | \$399 | \$85 | \$485 | \$568 | \$723 | \$913 | -15\% | -33\% | -47\% |
| SVP of Insurance Services | 24 | \$466 | \$86 | \$553 | \$499 | \$553 | \$693 | 11\% | 0\% | -20\% |
| Chief of Internal Affairs | 24 | - | - | - | \$499 | \$553 | \$693 | - | - | - |
| Chief Medical Officer | 23 | \$504 | \$88 | \$591 | \$476 | \$523 | \$647 | 24\% | 13\% | -9\% |
| EVP of Corporate Claims | 23 | \$412 | \$86 | \$497 | \$414 | \$455 | \$563 | 20\% | 9\% | -12\% |
| Chief Actuary | 22 | \$387 | \$86 | \$473 | \$344 | \$386 | \$482 | 37\% | 23\% | -2\% |
| Chief Underwriting Officer | 22 | \$290 | \$75 | \$365 | \$344 | \$386 | \$482 | 6\% | -5\% | -24\% |
| Pricing Actuary | 20 | \$256 | \$69 | \$325 | \$205 | \$249 | \$296 | 58\% | 31\% | 10\% |
| AGGREGATE / VARIANCE TO MARKET* |  | \$6,896 | \$1,347 | \$8,243 | \$8,099 | \$9,887 | \$12,405 | 2\% | -17\% | -34\% |

[^8](

## Findings: External Market Competitiveness

Insurance and Financial Services - Target Pay Mix

- Base salary is a slightly larger part of pay mix than noted at Insurance and Financial Services market P50
- Target incentives (both short-term and long-term) make up a smaller part of pay mix than the market
- Note, however, that State Fund's LTIP targets used in the analysis reflect the $1 / 3$ payout schedule of the stated 10\% LTIP target
- Benefits are a larger part of pay mix than the market



Observations and Recommendations

## Observations and Recommendations

- Compared to the general and insurance markets, SCIF is competitive
- It is important to look at the LTIP; while this is marketed as a 3 year plan it is paid out annually
- Due to COVID-19, the Compensation Committee should discuss if it is appropriate to provide salary increases this year. Adjustments to incentive payouts should be carefully considered as well.
- Appendix D provides additional insights into the impact of COVID-19 on pay decisions and what options should be considered


## Appendix

Job Evaluation
Methodology and Hierarchy Matrix

## Korn Ferry Guide Chart - Profile Method ${ }^{\text {SM }}$ of Job Evaluation

- Know-How is defined as the sum total of every kind of skill, however acquired, needed for acceptable job performance. Know-How has three dimensions:
- Practical/Technical Knowledge measures how much knowledge of accounting, systems analysis, marketing, etc. the position requires. It considers how much knowledge is needed and about how many things
- Planning, Organizing \& Integrating (Managerial) Knowledge measures the degree to which the job deals with planning, organizing, reviewing or policy and procedure setting, as well as the diversity and complexity of management challenges faced by the position
- Communicating \& Influencing Skills measures the people skills required of the job. Supervisors and managers, for example, need a high degree of skill in selecting, developing and motivating people


## Korn Ferry Guide Chart - Profile Method ${ }^{\text {SM }}$ of Job Evaluation

- Problem Solving measures the intensity of the mental process required by the job. Problem Solving is the original "self-starting" thinking required for analyzing, evaluating, reasoning, and arriving at and making conclusions. There are two basic dimensions to Problem Solving:
- Thinking Environment defines the degree to which the position is free to develop answers to the problems it faces. Some problems are solved by following routine instructions, and there is no room for deviation. Others, however, are solved within the broader confines of organizational policy, sound business judgment, and the legal framework of society
- Thinking Challenge defines the complexity and uniqueness of the problems normally faced in the position. They may range from the repetitive to the uncharted or creative


## Korn Ferry Guide Chart - Profile Method ${ }^{\text {SM }}$ of Job Evaluation

- Accountability measures the answerability for action and for the consequences of action. It is the measured effect of the job on end results. It has three parts:
- Magnitude or size of the area in which the job operates. Is it the whole organization, or a single department, region or unit?
- The Impact of the job on its "ball-park" or magnitude. In some situations, the position has a direct, controlling or primary impact. In other cases, the position plays an interpretive, advisory or facilitating role
- Freedom to Act finally and most importantly, each job enjoys a certain level of Freedom to Act. It is the degree to which the person in the job can take action without consulting higher authority. It measures the amount of "rope" or the degree to which the person in the job can make commitments of his/her own


## State Fund Hierarchy Matrix

| $\begin{aligned} & \text { KF } \\ & \text { RL } \end{aligned}$ | Exec | Operations | Claims | Risk (Underwriting/ Actuarial) | Finance/ Investment | Administrative | Legal | IT | Internal Affairs |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 28 | President \& CEO |  |  |  |  |  |  |  |  |
| 27 |  |  |  |  |  |  |  |  |  |
| 26 |  | coo |  |  |  |  |  |  |  |
| 25 |  |  | Chief Claims Ops Officer | Chief Risk Officer | Chief Financial Officer <br> Chief Investment Officer <br> EVP of Strategic Planning |  | General Counsel | Chief Information Officer |  |
| 24 |  | SVP of Insurance Services |  |  |  |  |  |  | Chief of Internal Affairs |
| 23 |  |  | EVP of Corporate Claims <br> Chief Medical Officer |  |  |  |  |  |  |
| 22 |  |  |  | Chief Underwriting Officer <br> Chief Actuary |  |  |  |  |  |
| 21 |  |  |  |  |  |  |  |  |  |
| 20 |  |  |  | Pricing Actuary |  |  |  |  |  |

## Appendix <br> B

Individual Market
Analysis -
General Market

## President \& CEO



| President \& CEO$\text { RL } 28$ |  | State Fund (\$000) | Market Data (\$000) General Market |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | P25 | P50 | P75 |
| $\square$ | Base Salary |  | \$544 | \$602 | \$686 | \$729 |
| $\square$ | Tgt STI | \$163 | \$361 | \$472 | \$605 |
| - | Tgt LTI | \$18 | \$173 | \$301 | \$813 |
| - | Benefits | \$171 | \$84 | \$117 | \$175 |
| Target Total Remuneration |  | \$897 | \$1,220 | \$1,576 | \$2,323 |

[^9]
## Chief Operating Officer



[^10]
## Chief Financial Officer



[^11]
## Chief Claims Operations Officer



[^12]
## General Counsel



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## Chief Information Officer



[^13]
## Chief Risk Officer



[^14]
## Chief Investment Officer



[^15]
## EVP of Strategic Planning



| EVP of Strategic Planning <br> RL 25 |  | State Fund (\$000) | Market Data (\$000) General Market |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | P25 | P50 | P75 |
| $\square$ | Base Salary |  | \$300 | \$390 | \$429 | \$469 |
| $\square$ | Tgt STI | \$90 | \$152 | \$199 | \$249 |
| $\square$ | Tgt LTI | \$9 | \$57 | \$109 | \$250 |
| $\square$ | Benefits | \$85 | \$58 | \$73 | \$103 |
| Target Total Remuneration |  | \$485 | \$657 | \$810 | \$1,071 |

[^16]
## SVP of Insurance Services



| SVP of Insurance Services <br> RL 24 |  | State Fund (\$000) | Market Data (\$000) General Market |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | P25 | P50 | P75 |
| ■ | Base Salary |  | \$350 | \$327 | \$364 | \$398 |
| $\square$ | Tgt STI | \$105 | \$121 | \$147 | \$178 |
| $\square$ | Tgt LTI | \$11 | \$52 | \$91 | \$179 |
| $\square$ | Benefits | \$86 | \$49 | \$55 | \$92 |
| Target Total Remuneration |  | \$553 | \$550 | \$657 | \$847 |

[^17]
## Chief of Internal Affairs



| Chief of Internal Affairs <br> RL 24 |  | State Fund <br> (\$000) | Market Data (\$000) <br> General Market |  |  |
| :--- | :--- | :---: | :---: | :---: | :---: |
| $\square$ | Base Salary | - | P25 | P50 | P75 |
| $\square$ | Tgt STI | - | $\$ 121$ | $\$ 364$ | $\$ 398$ |
| $\square$ | Tgt LTI | - | $\$ 52$ | $\$ 91$ | $\$ 177$ |
|  | Benefits | - | $\$ 49$ | $\$ 55$ | $\$ 92$ |
| Target Total Remuneration |  |  |  |  |  |

## Chief Medical Officer



[^18]
## EVP of Corporate Claims



[^19]
## Chief Actuary



[^20]
## Chief Underwriting Officer



[^21]
## Pricing Actuary



A

[^22]
## Appendix

Individual Market
Analysis -
Insurance and
Financial Services

## President \& CEO



| President \& CEO$\text { RL } 28$ |  | State Fund (\$000) | Market Data (\$000) <br> Insurance / Financial Svces |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | P25 | P50 | P75 |
| $\square$ | Base Salary |  | \$544 | \$698 | \$704 | \$722 |
| $\square$ | Tgt STI | \$163 | \$74 | \$209 | \$434 |
| $\square$ | Tgt LTI | \$18 | \$191 | \$273 | \$297 |
| $\square$ | Benefits | \$171 | \$98 | \$120 | \$173 |
| Target Total Remuneration |  | \$897 | \$1,061 | \$1,305 | \$1,626 |

[^23]
## Chief Operating Officer



[^24]
## Chief Financial Officer



[^25]
## Chief Claims Operations Officer



A

[^26]
## General Counsel



[^27]
## Chief Information Officer



[^28]
## Chief Risk Officer



[^29]
## Chief Investment Officer



[^30]
## EVP of Strategic Planning



A

[^31]
## SVP of Insurance Services



| SVP of Insurance Services$\text { RL } 24$ |  | State Fund (\$000) | Market Data (\$000) Insurance / Financial Svces |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | P25 | P50 | P75 |
| ■ | Base Salary |  | \$350 | \$317 | \$352 | \$385 |
| $\square$ | Tgt STI | \$105 | \$87 | \$96 | \$115 |
| $\square$ | Tgt LTI | \$11 | \$48 | \$51 | \$104 |
| $\square$ | Benefits | \$86 | \$48 | \$53 | \$89 |
| Target Total Remuneration |  | \$553 | \$499 | \$553 | \$693 |

[^32]
## Chief of Internal Affairs

| Chief of Internal Affairs |  | State Fund (\$000) |  | t Data <br> / Fina | ces |
| :---: | :---: | :---: | :---: | :---: | :---: |
| RL 24 |  |  | P25 | P50 | P75 |
| $\square$ | Base Salary | - | \$317 | \$352 | \$385 |
| $\square$ | Tgt STI | - | \$87 | \$96 | \$115 |
| $\square$ | Tgt LTI | - | \$48 | \$51 | \$104 |
| - | Benefits | - | \$48 | \$53 | \$89 |
| Target Total Remuneration |  | - | \$499 | \$553 | \$693 |

## Chief Medical Officer



[^33]
## EVP of Corporate Claims



A

[^34]
## Chief Actuary



[^35]
## Chief Underwriting Officer



[^36]
## Pricing Actuary



## Appendix <br> . <br> COVID-19 Impact on Pay Decisions

# Addressing Possible Executive Pay Issues under COVID-19 

Suggested approach: immediate-term

| Time Horizon | Consideration | KF Point of View |
| :--- | :--- | :--- | :--- |

# Addressing Possible Executive Pay Issues under COVID-19 

## Suggested approach: near-term

| Time Horizon | Consideration | KF Point of View |
| :---: | :---: | :---: |
| Near-Term | 4. Determine if there is a need or perceived benefit to modifying the short-term incentive plan <br> - Factors to consider are where the plan is in the performance cycle, how significantly the performance metrics are likely to be affected by the business downturn, what portion of target bonus is likely to be available to pay under various performance scenarios, and what the company's needs for cash are likely to be | Companies deciding not to scrap their short-term incentive plan, should consider building a framework for determining awards on a discretionary basis using two levers: <br> - Making adjustments to the full-year metrics <br> - Over-riding the formula-based payouts taking into account a holistic view of company performance |
|  | 5. Possible modifications to the long-term incentive plan or equity grants that are mid-cycle <br> - Performance-based long-term incentives require the same examination as the short-term incentive plan in terms of the likely impact of the financial downturn on the achievement of financial objectives. However, long-term plans are more likely to be able to withstand a short-term aberration in performance | We believe, in general, that any existing performance cycles should proceed as is, with the Compensation Committee retaining discretion to determine awards at the end of the performance period. <br> However, if performance metrics are no longer aligned with the current business priorities, consider truncating the current outstanding cycles, and create new "stub plans" for the remaining years of each outstanding grant. |
|  | 6. The final consideration is for any equity or stock-based longterm incentives that have not yet been granted in 2020 <br> - There is an array of complex issues to consider (burn rates, type of equity program(s), extent of stock price decline, overall magnitude of "normal" equity grants, portion of total compensation normally delivered through equity grants, etc.) | Adopt a carefully measured if not conservative approach in adjusting the size of equity grants due to stock price declines. |

# Addressing Possible Executive Pay Issues under COVID-19 

Suggested approach: medium- and longer-term

| Time Horizon | Consideration | KF Point of View |
| :--- | :--- | :--- |

# Appendix E 

Benefits Valuation Methodology

## Methodology - KF Benefits Valuation

- KF utilizes a proprietary actuarial valuation methodology to evaluate benefit plans in terms of the cash equivalence of the benefits
- In establishing a program's overall market competitiveness the KF Benefits Valuation model uses "standard cost assumptions", instead of a company's specific costs, which eliminates the impact of such cost variables as demographics, geography, funding method, or purchasing power, etc.
- The common cost approach is illustrated below using life insurance

|  | Basic Life <br> Insurance <br> Benefit | Salary Level | Actual Cost <br> per Month | Actual Cost <br> per Year | Common <br> Cost Rate | Common <br> Cost per <br> Year or <br> Value |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Client | $1 \times$ pay | $\$ 200 \mathrm{k}$ | $\$ .20 / \$ 1000$ | $\$ 480$ | $\$ .1875 / \$ 1000$ | $\$ 450$ |
| Market | $2 \times p a y$ | $\$ 200 k$ | $\$ .10 / \$ 1000$ | $\$ 480$ | $\$ .1875 / \$ 1000$ | $\$ \$ 900$ |

- If value is based on actual costs, then these benefits would be equal. By using the common cost approach i.e., eliminating the impact of company specific costs, the $2 \times$ pay benefit has more value than the $1 \times$ pay benefit


## Methodology - KF Benefits Valuation

- Benefit values are calculated on an "Employer-paid" basis. Employer-paid benefit values are discounted to reflect the relationship of any required employee contributions to the program's total value. For fully employer-paid plans, there is no discount, and for cost shared plans, a proration is applied
- The utilization of "standard or common cost assumptions" provides a uniform quantitative evaluation method which produces values based solely on the level of the benefit provided
- The valuation model places a relative value on each specific feature of a benefit program. The value for each plan is then compiled to produce an overall program value appropriate for market comparison. In general, the more generous a particular feature is the higher the relative value

The valuation method is applied to a full range of employee benefits including:

- Healthcare Insurance (medical, dental, RX, vision);
- Retirement Plans (defined benefit and defined contribution plans);
- Death Benefits (employer paid and voluntary life insurance plans);
- Disability and Sick Leave (sick leave, short-term, long-term disability plans); and
- Other benefits such as Tuition Reimbursement, Flex Plans, Cars, Membership Clubs, etc.


## Appendix

Participant List

## Insurance and Financial Services Organizations

1199 SEIU National Benefits Fund
ACUITY
Aetna
American Century Investments (Call Center Survey)
American Century Investments (Insurance \& Financials)
American Enterprise Group
American Family Insurance Group
AmeriHealth Caritas
Ameriprise Financial
Bank of Montreal
Bay Credit Union
Blue Cross and Blue Shield of Alabama
Blue Cross and Blue Shield of Florida
Blue Cross and Blue Shield of Kansas
Blue Cross and Blue Shield of Massachusetts
Blue Cross and Blue Shield of Rhode Island
Blue Cross and Blue Shield of Texas
Blue Cross Blue Shield of Nebraska
Blue Cross Blue Shield of North Carolina
BMI
California State Compensation Insurance Fund
Cambia Health Solutions
CareFirst Blue Cross Blue Shield
Centene
Charles Schwab
CIGNA (Health Insurance)
Citizenm Financial Holding B.V.
Colorado PERA
Corenergy Infastructure Trust
Corning Credit Union
Coverys
Curi
Delta Dental Plan of Colorado
DLL Group
EmblemHealth

Euroclear<br>Federal Reserve Bank of Kansas City<br>Fidelity Investments<br>Finpro<br>First Data<br>General Electric -- Capital<br>Harvard Pilgrim Health Care<br>Health New England<br>Horace Mann Services<br>Horizon Blue Cross Blue Shield of New Jersey<br>Humana Care Plan<br>Kaiser Foundation Health Plan -- Northern California<br>Kaiser Permanente -- Alameda, CA<br>Kaiser Permanente -- Bakersfield<br>Kaiser Permanente -- Baldwin Park, CA<br>Kaiser Permanente -- Fairfield, CA<br>Kaiser Permanente -- Folsom, CA<br>Kaiser Permanente -- Fremont, CA<br>Kaiser Permanente -- Fresno, CA<br>Kaiser Permanente -- Harbor City, CA<br>Kaiser Permanente -- Hayward, CA<br>Kaiser Permanente -- Los Angeles, CA<br>Kaiser Permanente -- Oakland, CA<br>Kaiser Permanente -- Panorama City<br>Kaiser Permanente -- Pasadena<br>Kaiser Permanente -- Pinole, CA<br>Kaiser Permanente -- Roseville, CA<br>Kaiser Permanente -- Sacramento, CA<br>Kaiser Permanente -- San Francisco, CA<br>Kaiser Permanente -- San Jose, CA<br>Kaiser Permanente -- San Mateo<br>Kaiser Permanente -- Santa Clara, CA<br>Kaiser Permanente -- Santa Rosa, CA<br>Kaiser Permanente -- Southern California

Kaiser Permanente -- Walnut Creek, CA
Kaiser Permanente -- Woodland Hills, CA
Kansas City Life Insurance
KBC Group
LL Global
Louisiana Workers' Compensation
Magellan Health Services
Mercedes-Benz Financial Services USA
MFS Investment Management
Montana State Fund
Munich American Reassurance
MVP Health Care
National Equity Fund
Norges Bank Investment Management (NBIM)
Oikocredit
PayPal Holdings
Penn National Insurance
Physicians Mutual Insurance
Prime Therapeutics
Rabobank Group -- Rabobank
Redwood Credit Union
South Pole
State Farm Insurance (Call Center Survey)
Stonetrust Insurance
T. Rowe Price

The Capital Group Companies
Toyota Financial Services
Tufts Associated Health Plans
Tuscarora Wayne Group of Companies
United Credit Union
UnitedHealth Group
Vanguard Group
Wellmark Blue Cross Blue Shield
Wills Group
World Bank Group

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[^5]:    * All aggregate / variance statistics exclude Vacant position

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[^8]:    * All aggregate / variance statistics exclude Vacant position

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