

State Fund's Employer Education Claims Management Webinar Resources

We hope the webinar provided you with valuable information to effectively manage your workers' compensation insurance. State Fund is committed to your success and to assisting you in developing a safety culture to help your business thrive.

Here are some quick links to resources on www.StateFundCA.com.

Managing Your Worker's Claim

NOTIFYING YOUR EMPLOYEES

Notice to employees - injuries caused by work (Posting notice)

New Employee's Guide to Workers' Compensation (Time of hire pamphlet)

<u>Employee's Guide to the State Fund MPN</u> – Pamphlet must be provided to employee at time of hire and at time of injury, or where there is existing injury, and when transferring care into the MPN.

MEDICAL PROVIDER NETWORK - MPN

Medical Provider Networks
State Fund MPN Provider Finder

REPORTING A CLAIM

<u>Claim Kit – Your Guide to Reporting an Injury</u> contains a quick reference guide, claim forms, and the brochure you must provide to your employees when an injury or illness occurs.

File a Claim provides step-by-step instructions on how to file a claim with State Fund.

<u>Workers' Compensation Claim Form –DWC 1</u> must be provided to your injured worker within one working day of your knowledge of the injury or illness.

<u>Employer's Report of Occupational Injury or Illness 3067</u> must be submitted no later than five days after the injury or illness occurs or is known.

COVID-19 Reporting Resources

<u>Cal/OSHA Reporting</u> is where you find the contact information for Cal/OSHA's Enforcement Unit to report immediately any serious employee injury or death.

LOSS PREVENTION

Safe At Work California - Explore our free safety services and industry specific materials.

State Fund's IIPP BuilderSM

State Fund's Online Safety UniversitySM

COVID-19 Resources



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UPCOMING EMPLOYER EDUCATION WEBINARS

To register for our upcoming Employer Education webinars or view on demand recordings, please visit <u>Employer Education Seminars</u> on <u>www.StateFundCA.com</u>. You can sort the seminars by in-person, online and on demand.

POLICYHOLDER SERVICES AND CONTACT INFORMATION

Our office hours are Monday through Friday 8:00 AM - 5:00 PM unless otherwise noted.

Customer Service Center	(888) 782-8338
Virtual Assistant	Our virtual assistant can help with claims, billing, policy details, answer general workers' compensation questions, and more. Use the green icon located in the lower right corner of our website.
Claims Reporting	(888) 782-8338 (800) 371-5905 Fax
Policy Information or Requests Certificates of Insurance Online Support Fraud Hotline	(888) 782-8338 policyassistance@scif.com
Policy Billing	(888) 782-8338 bsu@scif.com
Payments and Payroll Reports	State Fund P.O. Box 51092 Los Angeles, CA 90051-5392 One Time Payment Portal