

Find claims information at your fingertips with State Fund Online

When you *View a Claim* in *State Fund Online*, you can easily communicate with our adjusters, share documents, and have 24/7 access to claims information.

You also get instant event notifications to make sure you have the information you need when you need it, fast and efficiently, without needing to call customer or broker support.

Visit <u>www.StateFundCA.com</u> and log in or visit the employer section on the website to find our helpful how-to guides including <u>How to Register</u> and <u>How to Manage</u> <u>Claims</u> in *State Fund Online!*

Choose the notifications you want:

- · When a new claim is filed
- · Change in adjuster
- · Claim liability status updates
- Entry or change in permanent and stationary status
- Medical status updates
- · Case plan updates
- Estimate posted
- · Estimate changes

Additional benefits of this feature include:

- •Two-way messaging between claims staff and customers or brokers
- · Improved mobile experience

Claims information within State Fund Online is safe and secure, and only authorized users can access data and messaging.

Together, we'll keep California working.

